

PARTNERING TO BUILD IT/IM SKILLS ACROSS QUALITY IMPROVEMENT PROJECTS

The Partnerships for Health Initiative (P4H) and the Quality Improvement and Innovation Partnership (QIIP) have partnered with the Ontario Medical Association's (OMA) CyberMed program to offer a set of online training courses. The courses are available to assist participants in both P4H and QIIP by advancing their IT skills in order to manage information on their patient population and share this information with their community care partners.

The training courses will support the use of:

1. Microsoft Excel to analyze and report on improvements in care processes and outcomes.
2. Microsoft Outlook to manage the content of secure messaging services like eHealth Ontario's ONE Mail system and to help share key information between providers.
3. Microsoft PowerPoint to present descriptions of changes in processes and lessons learned to colleagues, and to enable the spread of knowledge and sustainability of changes.

These free courses, offered by the OMA's CyberMed program to physicians, allied health professionals and the administrative staff working with them, will support the continuous development of both IM and IT skills among participants enrolled in P4H and QIIP.

To register for these courses and many others, please go to <http://www.oma.org/cybermed/corsinfo/register.htm> and choose one of the available registration methods. Please remember to include the following in the comments or notes:

- a. That you are a participant in the Partnerships for Health initiative.
- b. The name of the physician you are working with.

Partnerships for Health is sponsored by the South West LHIN. The initiative provides a unique opportunity to apply the Ontario CDPM framework to practice. The initiative integrates the health system by sharing information across the continuum of care; advancing partnerships amongst primary care, CCAC, diabetes education programs, mental health and other community support services; strengthening linkages to tertiary care; engaging the patient in self-care; and enabling improved information management. Ultimately the goal is to improve care to individuals with diabetes. To learn more about Partnerships for Health please go to www.partnershipsforhealth.ca.

Partnerships for Health

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The Quality Improvement and Innovation Partnership (QIIP) is a non-profit organization funded by the Ministry of Health and Long-Term Care to support quality improvement in primary healthcare. QIIP's objectives are: to introduce, integrate and spread quality improvement methods; build a learning community among primary healthcare practices to share and spread improvements and innovation; advance the use of performance measurement to plan, test and evaluate improvements in the organization and delivery of primary healthcare; and to partner with other quality initiatives and programs related to primary healthcare. QIIP uses three main strategies to achieve these objectives: Networking and Partnerships, Resources and Supports, and Improvement and Innovation Methods. Currently, QIIP is running a series of Learning Collaboratives targeted at improvements in chronic disease management (diabetes care), prevention (colorectal cancer screening), and office practice redesign (access and efficiency). Further information on QIIP can be found at www.qiip.ca.

The Ontario Medical Association's CyberMed program provides access to e-learning courses. There are 24 courses available ranging from basic computing skills to understanding some of the Primary Care models. All online courses are complimentary and available 24 hours a day. Some courses contain textual information with hands-on exercises and quizzes, while others are video and audio demonstrations. To learn more about the OMA's CyberMed program please go to <http://www.oma.org/cybermed/online/index.htm>.