

An OPPORTUNITY to Improve Care for your Patients with Diabetes

The Partnerships for Health (PFH) initiative is a unique opportunity to improve care by applying the Ontario Chronic Disease Prevention and Management (CDPM) framework to adult patients with diabetes. The goal of CDPM is to treat patients sooner, closer to home and earlier in the course of the disease.

PFH brings together family physicians, community care, diabetes educators, pharmacists and others to deliver evidence-based care in the community and help patients care for themselves. So far, 12 family practices have been part of the initiative, working with their community partners to develop new approaches to care delivery.

We are now recruiting up to 100 family practices to participate in the final phase of the initiative.

By participating in PFH, you will:

- Learn techniques for making improvements that can be used in other areas of care
- Be exposed to the latest research on diabetes and diabetes management and innovative new approaches to care
- Form partnerships with other professionals in your community who care for people with diabetes
- Improve the use of technology in your practice
- Improve team work in your practice, helping to reduce staff turnover
- Receive professional coaching
- Learn how to empower patients to care for their own health
- Provide better diabetes care
- Ensure that everyone on your team is doing the work they are trained to do

Those positioned to benefit from this work are practices with:

- A lead physician or nurse practitioner who will actively engage in educational sessions and quality improvement meetings
- A core team including a nurse and/or medical assistant and receptionist and/or other allied health professionals such as a diabetes educator, pharmacist, dietician, officer manager
- A willingness to work with mental health workers and South West Community Care Access Centre (CCAC) case managers as part of a multidisciplinary team
- A willingness to work in an electronic environment, extract and review data from patient charts and learn from trends

Funding for this initiative has been provided by the Government of Ontario through the Ministry of Finance's Strengthening our Partnerships program. The views and opinions expressed herein do not necessarily represent the official policies of the Government of Ontario.

[All types of primary care practices are welcome to apply!]

There are four different ways for your practice to be involved:

1. Spread Collaborative

- Team-based action learning
- Two off-site sessions, for a total of 2.5 days (for all core team members)
- Expert facilitation
- CME credits (awaiting approval)
- Coaching support

2. Knowledge Transfer Approach

- Lecture format
- One full-day off-site session (for all core team members)
- Monthly one-hour teleconferences
- Expert facilitation
- CME credits (awaiting approval)
- Coaching support

3. Web-based Learning

- Self-directed learning over three months, with self-testing and reporting
- Two-hour introductory session with coach at office
- Requires computer, high-speed Internet and web camera (available for loan from PFH)
- CME credits (awaiting approval)
- Coaching support

4. Coaching Only

- Flexible, on-site in-service format
- Two-hour introductory session with coach/tutor at office

Outcomes Congress will take place October 7, 2010.

Partnerships for Health Participation

Please complete the following and fax to the attention of Heather Goddard at 519-672-6562.

Name of primary care practice: _____
Contact person: _____ Phone number: _____
Address: _____

Indicate which sessions your team members would like to participate in.

1. Spread Collaborative

Session 1

- September 15 and 16, 2009
- December 8 and 9, 2009
- April 6 and 7, 2010

Session 2

- March 9, 2010
- June 1, 2010
- September 7, 2010

2. Knowledge Transfer Approach

- May 19, 2009
- January 7, 2010
- October 13, 2009
- May 4, 2010

3. Web-based Learning

- Dedicated intake periods (June 2009 to June 2010)

4. Coaching Only

- As staff is available (September 2009 to May 2010)

Members of the practice who will participate:

- dedicated physician/nurse practitioner _____
- nurse _____
- pharmacist _____
- medical assistant _____
- dietician _____
- receptionist _____
- office manager _____
- diabetes educator _____
- social worker _____
- South West CCAC _____
- other _____